



**VIETNAM NATIONAL UNIVERSITY HO CHI MINH CITY
UNIVERSITY OF SCIENCE
STUDENT SATISFACTION SURVEY ON MODULE AND
LECTURERS**

(Performed on the portal by online mode)

Page 01 – LOGIN INFORMATION OF STUDENT

- Full name of student; Student ID:
- Module list in the semester (Module name + Lecturer name)

Page 02 – SURVEY ON MODULE AND LECTURER

Requirements:

- Divided into 3 types of Modules: Theoretical module, practical module, and exercise module.
- Each module corresponds to a questionnaire.
- For modules with many lecturers participating in teaching, each lecturer corresponds to a questionnaire.

Please indicate your satisfaction level by selecting an appropriate box (from ① to ⑤) for the evaluation criteria

Scale:	①	②	③	④	⑤
Satisfaction level:	0%-20%	21%-40%	41%-60%	61%-80%	81%-100%

Trang 02.1 – SURVEY ON MODULE AND LECTURER TEACHING THEORY

I. FACILITIES

1. The library has a reference material source to meet learning and research demands
2. Digital library meets students' needs
3. VNUHCM-US' internet connection is stable
4. VNUHCM-US' website provides enough module information
5. Satisfaction assessment on facilities serving for teaching and learning
6. Things that you are not satisfied with VNUHCM-US's facilities

II. MODULE INFORMATION

1. Information about the module (syllabus, objectives, requirements) is fully provided from the beginning
2. This module order is arranged appropriately in the study programme
3. Knowledge acquired from this module is necessary and useful
4. Skills trained through this module are necessary and useful

III. PROGRAMME

A. TEACHING

1. Online teaching mode (online) is convenient for students
2. Lecturers effectively exploit time for teaching online
3. The lecturers fully teach the content of the syllabus
4. Lecturers use curricula suitable to students' competency
5. The module content is communicated clearly and easily
6. The lecturer's communication ability creates excitement for students in the learning process
7. Teaching methods encourage students to promote self-study and self-research
8. Students' inquiries related to the lesson/module are answered enthusiastically
9. Students absorb lessons effectively when directly studying in class
10. Students absorb lessons effectively when studying online
11. Students can be proactive with online learning mode
12. Students are satisfied with directly studying at VNUHCM-US
13. Students are satisfied with the online learning mode

B. ASSESSMENT

14. Learning outcome assessment methods are fully communicated to students by Lecturers
15. The component score ratio is reasonable
16. Exams are strictly and objectively organized
17. Students are satisfied with the direct exam form at VNUHCM-US

Students (cohort 2017, 2018) who have taken the online exam (online) organized by VNUHCM-US, please answer the following questions:

18. VNUHCM-US facilitates students to take the final exam online conveniently
19. VNUHCM-US has clear and specific regulations on the online exam mode
20. VNUHCM-US guides, trains, and answers students' questions related to the online exam
21. VNUHCM-US supports students during the online exam process
22. Students are satisfied with the online exam mode

C. OPEN-ENDED QUESTIONS ABOUT TEACHING AND ASSESSMENT

23. Things that you are not satisfied with teaching methods.....
24. Things that you are not satisfied with assessment methods

IV. GENERAL ASSESSMENT

1. Satisfaction assessment on the module
2. Satisfaction assessment on lecturers teaching the module
3. Ability to achieve the learning outcomes of this module

V. OPEN-ENDED QUESTIONS (Please give a brief presentation)

Other comments

Trang 02.2 – SURVEY ON MODULE AND LECTURER TEACHING PRACTICAL MODULE

I. FACILITIES

1. Computer rooms/laboratories have the clear regulation, safely to use
2. The library has a reference material source meeting learning and research demands
3. Digital library meets students' needs
4. VNUHCM-US' internet connection is stable
5. The library has a reference material source meeting learning and research demands
6. Satisfaction assessment on facilities serving for teaching and learning

7. Things that you are not satisfied with VNUHCM-US's facilities

II. MODULE INFORMATION

1. The practice/experiment schedule is arranged reasonably
2. The distribution of knowledge of the module is consistent with the number of credits
3. The module is designed in accordance with the content of the study programme
4. Content of practice/experiment associated and consistent with theoretical knowledge equipped

III. PROGRAMME

A. TEACHING

1. Lecturers fully guide the contents of the practical module syllabus
2. Lecturers use curricula suitable to students' competencies
3. Analysis and evaluation standards; methods of presenting experimental/practical result reports are detailly instructed
4. Content of practical/experimental module is communicated clearly and easily to understand
5. Students' inquiries related to the lesson/module are answered enthusiastically
6. Teaching methods encourage students to promote self-study and self-research
7. Students absorb lessons effectively when directly studying in class
8. Students absorb lessons effectively when studying online
9. Students can be proactive with online learning mode
10. Students are satisfied with directly studying at VNUHCM-US
11. Students are satisfied with the online learning mode

B. ASSESSMENT

12. Learning outcome assessment methods are fully communicated to students by Lecturers
13. The component score ratio is reasonable
14. Students are satisfied with the direct exam form at VNUHCM-US
15. Students are satisfied with the online exam mode

C. OPEN-ENDED QUESTIONS ABOUT TEACHING AND ASSESSMENT

16. Things that you are not satisfied with teaching methods.....
17. Things that you are not satisfied with assessment methods.....

IV. GENERAL ASSESSMENT

1. Satisfaction assessment on the module
 2. Satisfaction assessment on lecturers teaching the module
 3. Ability to achieve the learning outcomes of this module
- V. **OPEN-ENDED QUESTIONS** (Please give a brief presentation)
Other comments.....

Trang 02.3 – KHẢO SÁT VỀ MÔN HỌC VÀ GIẢNG VIÊN DẠY BÀI TẬP

I. FACILITIES

1. The library has a reference material source to meet learning and research demands
2. Digital library meets students' needs
3. VNUHCM-US' internet connection is stable
4. VNUHCM-US' website provides enough module information
5. Satisfaction assessment on facilities serving for teaching and learning

6. Things that you are not satisfied with VNUHCM-US's facilities

II. MODULE

1. Information about the module (syllabus, objectives, requirements) is fully provided from the beginning
2. This module order is arranged appropriately in the study programme
3. Knowledge acquired from this module is necessary and useful
4. Skills trained through this module are necessary and useful

III. PROGRAMME

A. TEACHING

1. Online teaching mode (online) is convenient for students
2. The lecturer's communication ability creates excitement for students in the learning process
3. Lecturers use curricula suitable to students' competencies
4. Lecturers effectively exploit time for teaching online
5. The module content is communicated clearly and easily
6. Students' inquiries related to assignments are answered enthusiastically
7. Teaching methods encourage students to promote self-study and self-research
8. Students absorb lessons effectively when directly studying in class
9. Students absorb lessons effectively when studying online
10. Students can be proactive with online learning mode
11. Students are satisfied with directly studying at VNUHCM-US
12. Students are satisfied with the online learning mode

B. ASSESSMENT

13. Learning outcome assessment methods are fully communicated to students by Lecturers
14. The component score ratio is reasonable
15. Students are satisfied with the direct exam form at VNUHCM-US
16. Students are satisfied with the online exam mode

C. OPEN-ENDED QUESTIONS ABOUT TEACHING AND ASSESSMENT

17. Things that you are not satisfied with teaching methods.....
18. Things that you are not satisfied with assessment methods

IV. GENERAL ASSESSMENT

1. Satisfaction assessment on the module
 2. Satisfaction assessment on lecturers teaching the module
 3. Ability to achieve the learning outcomes of this module
- V. **OPEN-ENDED QUESTIONS** (Please give a brief presentation)
Other comments.....

END